**After-Sales Service Form（WB）**

Please note:

• To ensure prompt handling of your inquiry, please complete this form fully and accurately in one submission.

• Providing all required details will help us process your after-sales request more efficiently. Thank you!

1. **Contact Information**

|  |  |  |  |
| --- | --- | --- | --- |
| Customer Name: |  | Tel: |  |
| Company: |  | Email: |  |

1. **Order Details**

|  |  |  |  |
| --- | --- | --- | --- |
| Cat. No.: |  | Name: |  |
| Order date: |  | LOT. No.: |  |
| Date of experiment: |  | Date of feedback: |  |

1. **Sample details**

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| --- | --- |
| Sample Species: | Human  Mouse  Rat  Others (fill in specific species) |
| Sample name (Cell or tissue): | Specific cells or tissues:  Modeling / stimulation method:  No  LPS  hypoxia  Others (fill in specific methods) |
| Sample handling method: | RIPA Lysis  PMSF  Na3VO4  Others |
| Storage conditions and time: | Fresh sample  -20℃  -80℃ Time |

1. **Experiment details**

|  |  |
| --- | --- |
| **Protein Separation and Transfer** | |
| Protein loading amount: | μg |
| Pre-stained protein marker size in kDa: |  |
| Protein separation gel concentration: | 6%  10%  12%  Others |
| Protein transfer method: | Semi Dry Transfer  Wet Transfer  Others |
| Membrane parameters: | PVDF  NC  Others  0.22μm  0.45μm  Others |
| Protein transfer condition: | Constant Current: mA Time: min  Constant Voltage: V Time: min  Others |
| Whether to dye the film with Ponceau S: | No  Yes Target protein band: Yes  No |
| **Primary Antibody** | |
| Primary antibody storage conditions: | 2-8℃  -20℃  Others |
| Primary antibody dilution ratio: | 1:500  1:1000  1:5000  Others |
| Primary antibody diluent and concentration: | Skim milk powder  BSA  Others in buffer  TBS  TBST  PBST  Others with concentration  2%  3%  5%  Others |
| Primary antibody incubation conditions and time: | 37℃  4℃  Others for  1h  2h  Overnight  Others |
| **Blocking** | |
| Blocking ingredients: | Skim milk powder  BSA  Others in buffer  TBS  TBST  PBST  Others with concentration  2%  3%  5%  Others |
| Blocking condition: | RT  4℃ for  1h  2h  Overnight  Others |
| **Secondary Antibody**: | |
| Brand and product code: |  |
| Name: |  |
| Dilution ratio: | 1:5000  1:10000  Others |
| Incubation conditions and time: | RT  37℃  4℃ for  1h  2h  Overnight  Others |
| **Detection** | |
| ECL or DAB: | Manufacturer: Name:  Product code: |
| Time of exposure |  |

1. **Problem Feedback**

|  |  |
| --- | --- |
| Problem: | No target band  Multiple band  Non-specific bands  High background  Wrong size bands  Poor positive signal |
| Aim of your inquiry: |  |

1. **Experiment result**

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| --- |
| 1. Please provide images of your test results, clearly labeled with 'Marker size' and 'Sample information', and include a brief description of the findings.,   NOTE: For accurate interpretation, please clearly label the protein marker sizes (in kDa) on the image. This would be very helpful for our analysis. |
|  |
| 1. Was a positive control or internal reference included in the experiment? If yes, please report the result. If no positive control or internal reference was used, please explain how the validity of the material was verified (e.g., target protein expression data). |
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