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| **Elabscience** |
| **Customer Complaints** |

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| **Contact Information**  |
| Customer Name |  |
| Tel |  |
| Email |  |
| Company |  |
| **＊Order Details** |
| **＊**Cat. No.  |  | **＊**Lot |  |
| **＊**Product Name |  | **＊**Order date |  |
| **Experiment details**  |
| **＊Sample(Species, Cell or tissue)** |  |
| **＊Sample treatment (whether Fixation and how long it takes to detect after staining)** |  |
| **＊Instrument model, which laser and filter are used to collect the data** |  |
| **＊Dyeing system** |  /test （ for example 106 cells in 100μl/test） |
| **＊Control** | 🞎 positive control 🞎 blank control 🞎 isotype control 🞎 others  |
| **＊Incubation conditions and time：** | 🞎room temperature 🞎4℃ 🞎 on ice min |
| **＊Whether avoid bright light** | 🞎Yes 🞎 No |
| **Whether sufficient washing after dyeing** | 🞎Yes 🞎 No |
| **Aim of your inquiry：** |
| **Images and Description:** |
|  |

**Please send this document and the original data to us.**