**After-Sales Service Form（IHC）**

Pls. be noted that:

* After-sales is valid on the condition that the item was received within three months.
* To make sure your inquiry could be settled in time, pls. kindly fill this form completely at one time.

1. **Contact Information**

|  |  |
| --- | --- |
| Customer Name： | Tel： |
| Company： | Email： |

1. **Order Details**

|  |  |
| --- | --- |
| Cat. No. ： | Name： |
| Order date： | Category： |
| Date of experimen： | Date of feedback： |

1. **Sample details**

|  |  |
| --- | --- |
| Sample type： | Paraffin section  Frozen section  The slides of cells |
| Sample Species： | Human Mouse Rat  Others (fill in specific species) |
| Sample(Cell or tissue)： | Specific cells or tissues: Others |
| Number of samples： |  |
| Sample storage conditions and time： | Fresh sample -20℃ -80℃ Time |

1. **Experiment details**

|  |  |
| --- | --- |
| **Primary Antibody** | |
| Antibody storage conditions： | 2-8℃ -20℃  Others |
| Fixation fluid： | Paraformaldehyde  Methanol Ethanol  Acetone Others |
| Fixation fluid concentration： | 1% 4% Others |
| Fixed temperature&time： | 4℃  RT  Others Time： |
| Whether Permeabilization： | Yes No |
| Permeabilization liquid： | Triton X-100 Digitonin Saponin Concentration： |
| Permeabilization temperature&time： | 4℃ RT Other Time： |
| Antigen repair methods： | Microwave thermal repair  High pressure thermal repair  Water bath thermal repair  Others |
| Antigen repair fluid： | Tris-EDTA  Citrate Other pH |
| Repair conditions： | Repair temperature Repair time: |
| Whether to inactivate endogenous hydrogen peroxide： | Yes No |
| Inactivator： | 3% H2O2 3% H2O2/ Methanol  Other |
| Blocking ingredients： | Serum (Species： )  BSA  concentration：  3%  5% Others |
| Blocking condition： | RT  4℃ Time：  1h  2h overnight  Others |
| Diluent： | 1x PBS 1x TBS  Others |
| Primary antibody Dilution： | 1:50 1:100 1:200 Others |
| Incubation conditions and time： | 37℃  4℃ Time： 1h 2h overnight  Others |
| **Secondary Antibody**： | |
| Brand&Cat. No： |  |
| Name： |  |
| Dilution： | 1:100 1:200  Others |
| Incubation conditions and time： | RT 37℃  4℃ Time： 1h 2h overnigh Others |
| Chromogenic solution： | DAB AEC BCIP/NBT Others |
| Signal detection Time | Min |
| Aim of your inquiry： | |
| Experimental Results and Problem Feedback：  1. Is there a positive control? What was the result? If there is no positive control, what method do you have to prove the validity of your material (evidence of target protein expression)?  2. What was the result of the experiment? Whether repeated the experiment? If possible, please attach the original picture! (or in the form of an attachment)  3. Have you used other products with the same index? If yes, please provide the brand, product number and experimental results. Thank you! | |