**After-Sales Service Form（WB）**

Pls. be noted that:

* After-sales is valid on the condition that the item was received within three months.
* To make sure your inquiry could be settled in time, pls. kindly fill this form completely at one time.

1. **Contact Information**

|  |  |
| --- | --- |
| Customer Name： | Tel： |
| Company： | Email： |

1. **Order Details**

|  |  |
| --- | --- |
| Cat. No. ： | Name： |
| Order date： | Category： |
| Date of experimen： | Date of feedback： |

1. **Sample details**

|  |  |
| --- | --- |
| Sample Species： | Human Mouse Rat  Others (fill in specific species) |
| Sample(Cell or tissue)： | Specific cells or tissues:  Modeling / stimulation method: Yes (such as LPS, hypoxia, etc.) No |
| Sample handling method： | RIPA Lysis PMSF Na3VO4 Others |
| Sample storage conditions and time： | Fresh sample -20℃ -80℃ Time |

1. **Experiment details**

|  |  |  |
| --- | --- | --- |
| **Primary Antibody** | | |
| Antibody storage conditions： | | 2-8℃ -20℃  Others |
| Primary antibody Dilution： | | 1:500 1:1000 1:5000 Others |
| Primary antibody Diluent： | | non-fat milk powder BSA TBST  Others  concentration：  2%  3%  5%  Others |
| Incubation conditions and time： | | 37℃  4℃ Time： 1h 2h overnight Others |
| Protein loading concentration and loading amount： | | μg |
| separation gel concentration： | | 6% 10%  12%  Others |
| the mode of transfer the proteins to membrane： | | Dry Rotation  Semi Dry Rotation Wet Rotation Others |
| the condition of transfer the proteins to membrane： | | electric current： mA Time： Others |
| Blocking ingredients： | | non-fat milk powder  BSA  concentration： 2%  3%  5% Others |
| Blocking condition： | | RT  4℃ Time：  1h  2h overnight  Others |
| ECL： | | Manufacturer: Cat: |
| Time of exposure | |  |
| **Secondary Antibody**： | | |
| Brand&Cat. No： |  | |
| Name： |  | |
| Dilution： | 1:5000 1:10000  Others | |
| Incubation conditions and time： | RT 37℃  4℃ Time： 1h 2h overnight Others | |
| Aim of your inquiry： | | |
| Experimental Results and Problem Feedback：  1.Pls. kindly attach images of your testing results, Marked with Marker, Sample, and a brief description of the testing results.  2. Is there a positive control? What was the result? If there is no positive control, what method do you have to prove the validity of your material (evidence of target protein expression)? | | |