**After-Sales Service Form（WB）**

Pls. be noted that:

* After-sales is valid on the condition that the item was received within three months.
* To make sure your inquiry could be settled in time, pls. kindly fill this form completely at one time.
1. **Contact Information**

|  |  |
| --- | --- |
| Customer Name： | Tel： |
| Company： | Email： |

1. **Order Details**

|  |  |
| --- | --- |
| Cat. No. ： | Name： |
| Order date： | Category： |
| Date of experimen： | Date of feedback： |

1. **Sample details**

|  |  |
| --- | --- |
| Sample Species： | [ ] Human [ ] Mouse [ ] Rat [ ] Others (fill in specific species)  |
| Sample(Cell or tissue)： | Specific cells or tissues: Modeling / stimulation method: [ ] Yes (such as LPS, hypoxia, etc.) [ ] No |
| Sample handling method： | [ ] RIPA Lysis [ ] PMSF [ ] Na3VO4 [ ] Others  |
| Sample storage conditions and time： | [ ]  Fresh sample [ ] -20℃ [ ] -80℃ Time  |

1. **Experiment details**

|  |
| --- |
| **Primary Antibody** |
| Antibody storage conditions： | [ ] 2-8℃ [ ] -20℃ [ ]  Others  |
| Primary antibody Dilution： | [ ] 1:500 [ ] 1:1000 [ ] 1:5000 [ ] Others  |
| Primary antibody Diluent： | [ ]  non-fat milk powder [ ] BSA [ ] TBST [ ]  Others concentration： [ ]  2% [ ]  3% [ ]  5% [ ]  Others  |
| Incubation conditions and time： | [ ] 37℃ [ ]  4℃ Time： [ ] 1h [ ] 2h [ ] overnight [ ] Others  |
| Protein loading concentration and loading amount： |  μg |
| separation gel concentration： | [ ]  6% [ ] 10% [ ]  12% [ ]  Others  |
| the mode of transfer the proteins to membrane： | [ ] Dry Rotation [ ]  Semi Dry Rotation [ ] Wet Rotation [ ] Others  |
| the condition of transfer the proteins to membrane： | electric current： mA Time： Others  |
| Blocking ingredients： | [ ]  non-fat milk powder [ ]  BSA concentration：[ ]  2% [ ]  3% [ ]  5% [ ] Others  |
| Blocking condition： | [ ] RT [ ]  4℃ Time： [ ]  1h [ ]  2h [ ] overnight [ ] Others  |
| ECL： | Manufacturer: Cat:  |
| Time of exposure |  |
| **Secondary Antibody**： |
| Brand&Cat. No： |  |
| Name： |  |
| Dilution： | [ ] 1:5000 [ ] 1:10000 [ ]  Others  |
| Incubation conditions and time： | [ ] RT [ ] 37℃ [ ]  4℃ Time： [ ] 1h [ ] 2h [ ] overnight [ ] Others  |
| Aim of your inquiry： |
| Experimental Results and Problem Feedback：1.Pls. kindly attach images of your testing results, Marked with Marker, Sample, and a brief description of the testing results.2. Is there a positive control? What was the result? If there is no positive control, what method do you have to prove the validity of your material (evidence of target protein expression)? |